

A Special Message for Public Safety Officials

Suggested Emergency Action Procedures

As a public safety official, you must take whatever steps you deem necessary to safeguard the public in the event of a pipeline emergency. The following suggestions are offered as a guide:

- Notify the Town of Adamsville. Report the type (leak, rupture, fire, other) and location of the emergency.
- Establish a safety zone around the emergency site and control access. This may include the evacuation of people within the safety zone. Be sure to allow gas company employees access to the safety zone and work with them to control the emergency.
- If gas is not burning, avoid doing anything that may ignite it.
- Be aware of wind direction and potential ignition sources.
- If gas is burning, control secondary fires, but do not attempt to put out a pipeline fire unless asked to do so by gas company personnel.
- Do not attempt to operate pipeline valves.
- Preserve the area for accident investigation.

Pipeline Company Actions in an Emergency

In the event of a pipeline facility emergency, we will immediately work to control the situation. Our personnel will:

- Locate the site of the emergency and stop or reduce gas flow to the affected area.
- Notify appropriate public officials and work with them during the emergency.
- Repair the facility and restore service to customers.
- Investigate the cause of the incident.

If you would like to become familiar with facilities and operations in your jurisdiction, inquiries about the location of pipelines should be directed to the Tennessee One-Call System. 1-800-351-1111. There is also a new Tennessee One-call Number-To call, just dial 811. After 5:00 p.m. call 1-731-632-3094.



Help Us
Keep Your
Family
and Our
Neighborhoods
Safer!

Important Safety
Information Inside



The Adamsville Natural
Gas Distribution Team

Dig Safely.

A large advertisement for natural gas safety. At the top, it says "Natural Gas Safety and You!". Below that is a photograph of a yellow "CAUTION PIPELINE" sign in a grassy area. The sign has the text "CAUTION PIPELINE BEFORE DIGGING CALL 811". Below the photo is a yellow box with the "811" logo and the text "Know what's below. Call before you dig." At the bottom, it says "City of Adamsville Natural Gas Distribution Public Awareness".

City of Adamsville
Natural Gas Distribution
Public Awareness

INFORMATION AND SAFETY TIPS

WHAT IS NATURAL GAS?

Natural Gas is made up of hydrocarbon gases, primarily methane, naturally occurring in rock formations deep below the earth's surface. The natural gas is withdrawn and transported to homes and businesses through an underground system of pipes.

WHY USE NATURAL GAS?

Natural Gas is a fuel of choice because it is:

- Efficient
- Clean-burning (emits few pollutants)
- Plentiful
- Safe

WHO USES NATURAL GAS

The main groups of Natural Gas users are:

- Residential users use natural gas for furnaces, pool/spa heaters, gas lights, vehicles, stoves, water heaters, clothes dryers, grills, standby generators, and space heaters.
- Commercial users use natural gas in businesses such as restaurants, hotels, and hospitals.
- Industrial users use natural gas for heating processes and as fuel for the generation of steam.
- Electric utilities use natural gas to generate electricity.
- Natural gas pipeline companies use natural gas as a fuel to run compressor units.

NATURAL GAS SAFETY PRECAUTIONS

Natural gas is colorless, odorless, lighter than air, and non-toxic. Breathing natural gas is not harmful as long as there is an adequate supply of fresh air to breath along with it. Natural gas by itself will not burn, but with the proper mixture of gas and air combined with an ignition source combustion can occur. An odorant that smells like rotten eggs is added to natural gas so that it can be detected. The odor is a warning that natural gas may be present and, if ignited, could result in personal injury or property damage.

If the smell of gas is present inside your home or business (no matter how faint or strong),

DO NOT :

- Smoke or strike a match
- Operate any electrical switches or appliance controls
- Pull any plugs from outlets
- Use a flashlight or lighter
- Use a telephone or cell phone from the building



If you **SMELL A FAINT ODOR** of natural gas **INSIDE YOUR HOME OR BUSINESS** check to see if any appliances have been left on accidentally or if a pilot light has been extinguished, which would cause the odor (rotten eggs).

If the odor persists, **TAKE NO CHANCES**, get out of the house immediately, then call us from a neighbors house.



If a **STRONG OR PERSISTENT ODOR OF GAS** is present **IN YOUR HOME OR BUSINESS**, or if you hear a **HISSING SOUND** of escaping natural gas, follow this procedure:

- Get everyone out of the building immediately.
- Leave the door open.
- Use a neighbor's phone or cellular phone outside of the building to call us.
- If you **SMELL OR DETECT NATURAL GAS OUTSIDE**, call us.

Leaks from natural gas pipelines are extremely rare, however it is important that you know how to recognize the signs of a leak if one were to occur in your area. A strong odor, hissing sound or dirt blowing up from a hole are signs of a leak.

A Special Message for Those Who Perform Excavation Work



Dig-ins by people doing excavation, digging, grading or other earth-disturbing work are the most frequent cause of pipeline damage and failures. Whether you are planning to build a major development or just landscape your property, notify us early in your planning.

When notified in advance, we will mark the location of our pipelines. This free service allows you to begin your project with the assurance that our pipelines will not be damaged and your safety will not be compromised.

Don't guess, call before digging

Never guess about where the pipeline is located. Always call and make sure you know. Contact the Tennessee One-Call center, listed below, at least 72 hours before you begin your project. Inquiries about the location of pipelines should be directed to the Tennessee One-Call System: 1-800-351-1111, or just dial **811**. www.tnonecall.com

What if I dig and disturb a pipeline?

Whether or not you've notified us in advance, if you dig and hit or touch a pipeline, contact us immediately. A gouge, scrape, scratch, dent or crease to the pipe or coating may cause a future safety problem. It is imperative that we inspect and repair any damage, no matter how minor it appears.

What to Do and Not Do if You Suspect a Gas Pipeline Leak



Here's What **TO DO**:

1. Turn off and abandon any motorized equipment you may be operating.
2. Leave the area quickly.
3. Warn others to stay away.
4. From a safe place, call the pipeline operator and your local fire or police department.

Here's What **NOT TO DO**:

Do not use open flames or bring anything into the area that may spark ignition of the gas leak (telephones, flashlights, motor vehicles, electric or battery-operated tools, etc.).

How to Recognize a Natural Gas Pipeline Leak

It is important to know how to recognize the signs of a leak if one were to occur in your area. (Not necessarily will all these signs appear together)

LOOK

- for dirt being blown or appearing to be thrown into the air.
- for water bubbling or being blown into the air at a pond, creek, or river.
- for fire coming from the ground or appearing to burn above the ground.
- for dead or dying vegetation on or near a pipeline right-of-way in an otherwise green area.
- for a dry spot in a moist field.

Move away from and upwind of the suspected pipeline leak before calling us. Do not light matches, smoke, use a cell phone or attempt to start any motor vehicle wh